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FEDERAL COMMUNICATIONS

COMMISSION

In the Matter of:)	WT	Docket	No.	94-147
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JAMES A. KAY, JR.)				
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two Part 90 licenses in th	ne)				
Los Angeles, California ar	rea)				

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Place: Washington, D.C.

Date: January 14, 1999

HERITAGE REPORTING CORPORATION

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Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

> Room 1, Courtroom A-363 The Portals Building 445 12th Street, S.W. Washington, D.C. (zip code)

Thursday, January 14, 1999

The parties met, pursuant to the notice of the Judge, at 9:00 a.m.

BEFORE: HON. JOSEPH CHACKIN

Chief Administrative Law Judge

APPEARANCES:

On behalf of James A. Kay, Jr.:

AARON P. SHAINIS, ESQ. Counselor at Law Shainis & Peltzman, Chartered 1901 L Street, N.W. Washington, D.C. 20036 (202) 293-0011

ROBERT J. KELLER, ESQ.
Law Office of Robert J. Keller, P.C.
4200 Wisconsin Avenue, N.W.
Suite 106
Box 233
Washington, D.C. 20016-2157
(301) 320-5355

APPEARANCES (cont.):

On behalf of the Federal Communications Commission:

JOHN J. SCHAUBLE, ESQ.
Enforcement and Consumer Information Division
Wireless Telecommunications Bureau
Federal Communications Commission
2025 M Street, N.W., Room 8308
Washington, D.C. 20554
(202) 418-0797

<u>I</u> <u>N</u> <u>D</u> <u>E</u> <u>X</u>

WITNESSES:	DIRECT	CROSS	REDIRECT	RECROSS	VOIR DIRE
Jeffrey Cohen	2204	2212			
Examination by Judge					
James P. Hanno	2220	2228	2260	2263	2221
Randolph French	2268	2277	2280		
Deborah Marshall	2282	2295	2303		
Anthony Marshall	2306	2317			

<u>E X H I B I T S</u>

	IDENTIFIED	RECEIVED	REJECTED
James J. Kay, Jr.:			
63	2220	2228	

Hearing Began: 9:00 a.m. Hearing Ended: 3:00 p.m. Recess Began: 11:40 a.m. Recess Ended: 2:00 p.m.

1	PROCEEDINGS
2	CHIEF JUDGE CHACKIN: Are there any matters you
3	guys want to bring up or should we go to a witness?
4	MR. SHAINIS: Well, let me just say, Your Honor,
5	Mr. Schauble had related to us that unfortunately Mr.
6	Kellett has been in an automobile accident and he's not here
7	today and would like to be present at the time of Mr. Kay's
8	cross-examination. I assume, also, his direct examination?
9	MR. SCHAUBLE: Correct, Your Honor.
10	MR. SHAINIS: What we're willing to do, if Mr.
11	Kellett is not prepared to be here tomorrow, to start Mr.
12	Kay on Friday with cross. I guess tomorrow is Friday.
13	MR. SCHAUBLE: Your Honor, I anticipate that Mr.
14	Knowles-Kellett will be here tomorrow.
15	CHIEF JUDGE CHACKIN: Then we have no problem.
16	Apparently, Mr. Kellett was not injured, just the car was
17	damaged, so there's no reason that he won't be able to be
18	here tomorrow. So, we can proceed today.
19	Let's call the first witness.
20	MR. SHAINIS: Your Honor, I would like to call Mr.
21	Jeffrey Cohen.
22	CHIEF JUDGE CHACKIN: All right, sir, would you
23	raise your right hand?
24	//
25	//

	1	Whereupon,	
	2		JEFFREY COHEN
	3	having bee	n first duly sworn, was called as a witness
	4	herein, an	d was examined and testified as follows:
	5		DIRECT EXAMINATION
	6		BY MR. SHAINIS:
	7	Q	Mr. Cohen, could you state your full name for the
	8	record?	
	9	A	It's Jeffrey L. Cohen.
	10	Q	Could you state your residence address?
	11	А	5545 Conogha Avenue, Number 104, Woodland Hills,
	12	California	91367.
	13	Q	And, what is your occupation?
•	14	А	I'm an attorney.
	15	Q	You're licensed to practice in what state?
	16	А	California.
	17	Q	Any other states?
	18	А	No.
	19	Q	How long have you been practicing law?
	20	А	Since 1988.
	21	Q	And, could you tell me how you know Mr. Kay?
	22	Well, why	don't you tell us if you do know James Kay?
	23	А	Yes, I do.
	24	Q	How did you become acquainted with him?
	25	A	Mr. Kay retained the firm I was working at as
			Heritage Reporting Corporation (202) 628-4888

- 1 counsel.
- 2 Q What was the name of that firm?
- 3 A Mickelson and Padone. That's M-I-C-K-E-L-S-O-N
- 4 and Padone, P-A-D-O-N-E, as in Edward.
- 5 Q Are you still with that firm?
- 6 A No.
- 7 O Does that firm still exist?
- 8 A No, it does not.
- 10 A December 31, 1998.
- 11 Q What firm are you currently with?
- 12 A Padone and Cohen.
- Q When did you start representing Mr. Kay?
- 14 A Well, the firm, Mickelson and Padone, began
- representing him and cases were assigned to me, I believe,
- 16 in 1991, 1992.
- 17 O Were you the principal attorney in that firm
- 18 handling these matters for Mr. Kay?
- 19 A Yes.
- 20 Q And, how often, until January of 1994, how often
- 21 did you communicate with Mr. Kay?
- 22 A It would depend on the year that we were dealing
- with, up until that point. In 1991, I believe there was
- only one or two cases, so I would be dealing with him only
- about once every two weeks, on average. In 1992, there were

- 1 more cases and probably they'd be on a weekly basis.
- 2 Starting in 1993, probably at least three times a week.
- 3 Towards the end of that year, almost on a daily basis.
- 4 Q You would usually communicate with him by phone,
- 5 is that correct?
- A By phone more often than meeting in person, yes.
- 7 Q Did you have any meetings with Mr. Kay during the
- 8 year 1993?
- 9 A Yes.
- 10 Q How frequently did you meet with him?
- 11 A What part of the year?
- 12 Q Let's say the first quarter of the year?
- 13 A Maybe once every two weeks.
- 14 Q Second quarter?
- 15 A About the same.
- 16 Q Third quarter?
- 17 A Twice a week.
- 18 Q Fourth quarter?
- 19 A Meeting with him probably around twice a week.
- 20 Q Mr. Cohen, are you aware of an event that occurred
- 21 on January 17, 1994?
- 22 A Oh, boy, am I. Yes.
- Q Would you relate what that event was?
- 24 A It was a serious earthquake, commonly called a
- 25 Northridge earthquake.

- 1 Q Did that earthquake affect your business?
- 2 A Well, it affected the firm, yes.
- 3 Q Do you know whether it affected Mr. Kay's
- 4 business?
- 5 A Yes, it did.
- 6 Q Just so the record is complete, could you tell us
- 7 what business Mr. Kay had at that time?
- A He was operating two businesses, Lucky's Two-Way
- 9 radio and he had a corporation, Southland something.
- 10 Basically, was, I think, selling radios and also selling, I
- 11 believe, services regarding radio communications or
- 12 providing services. I'm not sure exactly right now.
- 13 Q I'd like you to describe, if you would, prior to
- 14 the date of the earthquake, how Mr. Kay functioned relative
- to you, without violating any attorney-client privilege.
- 16 I'm not interested in that. Specifically what I'm referring
- to is, in your day-to-day dealings with him?
- 18 A He was a fairly easy client to work with. He was
- 19 very focused on his business. He understood generally basic
- legal issues. In my dealings with him, basically he would
- 21 consult with me regarding sometimes general business
- 22 problems, also the litigation I was representing him with.
- 23 He would talk about general options and other matters
- 24 dealing with that, and he would basically listen to what was
- being presented, discuss the options, and then make the

- decision based on those matters.
- 2 He was attentive, demanding, but basically fair to
- 3 deal with.
- 4 Q And, was he responsive to your requests?
- 5 A Almost always.
- 6 Q And, could you describe, subsequent to the
- 7 earthquake, what Mr. Kay was like?
- 8 A He changed quite a bit after the earthquake.
- 9 First of all, our office was shut down for six days after
- 10 the earthquake. We couldn't even get in for three days.
- 11 So, my communications with him didn't even start until about
- ten days thereafter the earthquake had occurred.
- 13 At that point, he was shaken like all of us were
- with the events, and having to deal with the changes. And,
- 15 he was much different than what he had been before in my
- 16 dealings with him.
- 17 Q Describe the differences, please?
- 18 A Well, to start off with, just the physical
- 19 presence. He was -- his skin pallor was different than what
- 20 it was before. He didn't look healthy. It appeared to me,
- obviously, he wasn't sleeping very well or something else
- 22 was wrong. I had lunch with him on several occasions over
- that month thereafter, and frankly, his eating habits were
- 24 atrocious. It was almost frightening to watch.
- 25 His ability to focus on matters was changed

- 1 considerably. Prior to that time, we had almost established
- 2 a pattern of how we dealt with any type of legal issue or
- 3 problem that arose and basically what I would do is give him
- 4 my view of what we thought was the legal issue and what I
- 5 thought his goal was, and then I'd give him the various
- options and we'd discuss the ramifications.
- 7 Prior to the earthquake, that was a very effective
- 8 way of communicating and worked quite well. After the
- 9 earthquake, it was very hard to keep him focused on specific
- legal issues and to get him to get a grip exactly on what
- 11 was being presented. Other matters as far as those issues
- are concerned, was that he would not always -- prior to the
- matter, he would concentrate quite well, and we were able to
- 14 effectively and quickly deal with legal issues.
- 15 Afterwards --
- 16 Q Prior to the --
- 17 A Prior to the earthquake.
- 18 Q Okay.
- 19 A After the earthquake, I had to work hard to keep
- 20 him where I wanted him to be and focusing on what issue had
- 21 to be resolved.
- 22 O Did you observe changes in his physical
- 23 appearance?
- 24 A Well, other than the fact he wasn't cutting his
- hair as often, he was wearing the same clothes and appeared

- 1 much more rumpled. He's never been any type of a
- 2 clotheshorse or fashion plate at all, but he was basically
- 3 slovenly in his appearance. Much differently than what it
- 4 was prior to that time.
- 5 Q Do you have an opinion as to the cause of this
- 6 change?
- 7 A Well, I viewed as being depressed, probably as a
- 8 result, basically, of having to deal with what happened with
- 9 the earthquake. I mean, people who weren't there don't
- 10 understand the devastation to businesses that occurred,
- 11 arising out of it.
- 12 Q Do you have any knowledge as to the damage done by
- 13 the earthquake to --
- MR. SCHAUBLE: I'm sorry, I didn't hear the last
- 15 part of the question.
- 16 BY MR. SHAINIS:
- 17 Q Okay, do you have any knowledge as to the damage
- 18 that was done? Did you observe any of the damage that was
- done to Mr. Kay's businesses by the earthquake?
- 20 A The physical presence?
- 21 O Yes?
- 22 A At his main office?
- 23 Q Yes?
- 24 A No.
- Q Did Mr. Kay describe to you the damage?

		2211
1	A	Yes, he did.
2		MR. SCHAUBLE: Objection, hearsay.
3		CHIEF JUDGE CHACKIN: Well, Mr. Kay will be here.
4	I'll over	rule the objection.
5		BY MR. SHAINIS:
6	Q	And, what did he tell you?
7	А	He basically said that his business had been
8	turned up	side down. I had been to his business prior to the
9	earthquak	e and seen things. He basically said all of it was
10	destroyed	, that the back room, everything, was all dumped
11	over onto	the ground, that he wasn't even sure that the
12	building	was still structurally sound.
13		You should be aware that his business location
14	probably	was within maybe five to six miles of the epicenter
15	of the ea	rthquake, so within probably five miles of where he
16	was was t	he Northridge Fashion Center, which was completely
17	destroyed	. I mean, it fell down. He was quite close to
18	where the	worst part of the damage was, yes.
19		MR. SHAINIS: One moment, Your Honor.

20 (Pause.)

21 BY MR. SHAINIS:

Q Mr. Cohen, what you described as far as Mr. Kay's physical appearance and, for lack of a better word, his state of mind at the time, how long did that go on subsequently over the years?

- 1 A Well, during -- until the time the firm ceased
- 2 representing him, he was never back to what he was prior to
- 3 the earthquake.
- 4 Q The firm ceased representing him when?
- 5 A I am not sure whether it was late 1995 or early
- 6 1996, but sometime in that time period.
- 7 Q Was there any recovery during that period of time?
- 8 A Yes, as far as his business acumen, he was able to
- 9 concentrate. The farther he got away from the earthquake,
- 10 the better he was, yes.
- 11 MR. SHAINIS: No further questions.
- 12 CHIEF JUDGE CHACKIN: Any cross?
- MR. SCHAUBLE: A little bit, Your Honor, if we
- 14 could just have one minute.
- 15 CHIEF JUDGE CHACKIN: Okay.
- 16 (Pause.)
- 17 MR. SCHAUBLE: Your Honor, I'm ready.
- 18 CHIEF JUDGE CHACKIN: Yes, go ahead.
- 19 CROSS-EXAMINATION
- 20 BY MR. SCHAUBLE:
- 21 O Good morning, Mr. Cohen.
- 22 A Good morning.
- 23 Q You testified that you believed that Mr. Kay was
- depressed. That's just your lay opinion, not a medical
- 25 opinion, correct?

- 1 A That's correct.
- 2 Q You're aware, are you not, that early in 1994, Mr.
- 3 Kay received a letter of inquiry from the Federal
- 4 Communications Commission?
- 5 MR. SHAINIS: Objection, beyond the scope of the
- 6 direct.
- 7 CHIEF JUDGE CHACKIN: Overruled.
- 8 THE WITNESS: Yes.
- 9 BY MR. SCHAUBLE:
- 10 Q And, you're aware that Brown and Schwaninger was
- 11 representing Mr. Kay before the FCC at that time, correct?
- MR. SHAINIS: Objection, beyond the scope of the
- 13 direct.
- 14 CHIEF JUDGE CHACKIN: Overruled. You brought up
- the question that his condition only shows state of mind.
- Now we're talking about 1994, so I'll overrule your
- 17 objection.
- 18 THE WITNESS: Yes.
- 19 BY MR. SCHAUBLE:
- 20 Q And, is it correct that, in about three or four
- 21 instances, you participated in conference calls or meetings
- 22 including both Kay and representatives of Brown and
- 23 Schwaninger, correct?
- 24 A As far as conference calls, yes.
- 25 Q Were you ever present in a meeting with yourself,

- 1 Mr. Kay and Brown and Schwaninger?
- 2 A No.
- Other than those conference calls, do you have any
- 4 knowledge concerning the frequency with which Mr. Kay was
- 5 communicating with Brown and Schwaninger?
- 6 A Not really, no.
- 7 Q Do you have any knowledge concerning any
- 8 difficulties Brown and Schwaninger may have had in
- 9 communicating with or relating to Mr. Kay?
- 10 A Only in things that occurred during the telephone
- 11 calls.
- 12 Q Do you recall anything in those telephone
- 13 conversations?
- 14 A I think that would be matters protected by the
- 15 attorney-client privilege. Yes, I recall them, but I don't
- 16 know whether I would testify to them.
- MR. SCHAUBLE: Your Honor --
- 18 CHIEF JUDGE CHACKIN: If you want him to testify
- 19 about specific matters, I will not permit it unless the
- 20 client agrees to waive attorney-client privilege.
- If you want to deal with generally how he acted
- and behaved, stuff like that, that's fine. If you're going
- 23 to get into specific matters, I'm going to sustain the
- objection. I'm not going to permit you to ask a question
- 25 about specific matters that involves attorney-client

- 1 privilege, and there were no questions put forth to this
- witness in which there's any breach of attorney-client
- 3 privilege.
- 4 You can talk about his general condition, you can
- 5 talk about his demeanor, whatever, but I'm not going to
- 6 permit you to ask questions, specific questions about what
- 7 took place during these conversations.
- 8 MR. SCHAUBLE: Your Honor, it's certainly Mr.
- 9 Kay's right to invoke the privilege, but I question the
- worth with his testimony in the absence of specifics.
- 11 CHIEF JUDGE CHACKIN: Well, it depends what
- specifics you ask. If you're going to ask about what took
- place during attorney-client meetings. That's improper, I'm
- 14 not going to permit it. In the first place, it's
- 15 irrelevant. This witness didn't testify about any
- 16 substantive conversations. He gave his general impression
- of Mr. Kay and things that Mr. Kay told him about how his
- building, his business, had been affected by the earthquake.
- 19 That doesn't give you the right to launch into inquiries
- 20 concerning conversations, the specifics of conversations
- 21 between the attorney and Mr. Kay and his lawyer.
- BY MR. SCHAUBLE:
- 23 Q Let me ask you this question, Mr. Cohen. During
- these conference calls with yourself, Mr. Kay and Brown and
- 25 Schwaninger, do you recall specifically any examples of Mr.

- 1 Kay appearing to be distracted or unable to focus?
- 2 A Yes.
- 3 Q Without breaching confidential communications, can
- 4 you provide any further information concerning that example?
- 5 A I believe part of the reason why I was involved in
- 6 those conversations was Mr. Kay was having difficulty
- 7 understanding the legal ramifications of what was occurring.
- 8 That arose, I think, from his inability to stay on the
- 9 focused matter.
- 10 Q Were you told that by someone?
- 11 A No.
- 12 CHIEF JUDGE CHACKIN: This is your lay opinion
- about Mr. Kay's condition?
- 14 THE WITNESS: That's correct.
- 15 CHIEF JUDGE CHACKIN: As far as I know, we have no
- 16 medical evidence in this record showing that Mr. Kay was
- 17 clinically depressed or anything of that nature. Go ahead,
- 18 counsel.
- 19 BY MR. SCHAUBLE:
- 20 Q Mr. Cohen, do you recall when these conversations
- 21 took place?
- 22 A The exact dates, no.
- 23 O Do you know what month or months they took in?
- 24 A I believe they occurred over the course of 1994.
- 25 I don't recall the exact months.

1	MR. SCHAUBLE: No further questions, Your Honor.
2	EXAMINATION BY JUDGE CHACKIN
3	CHIEF JUDGE CHACKIN: You testified that Mr. Kay
4	provided you some information about the damage to the
5	business. Could you be more specific as to what information
6	he reported to you about how his business was affected by
7	the earthquake?
8	THE WITNESS: Well, Your Honor, it was common
9	CHIEF JUDGE CHACKIN: I recognize well, go
10	ahead.
11	THE WITNESS: What occurred, basically, it was
12	common for things to occur between business people and
13	everyone, to discuss what happened after the earthquake
14	what walls fell down, what light fixtures hit the ground,
15	what cases happened. In my first conversation with Mr. Kay
16	after the earthquake, I said, well, how is your business?
17	And he told me.
18	CHIEF JUDGE CHACKIN: What did he say?
19	THE WITNESS: He said, basically, the business is
20	almost destroyed and everything was I believe his words
21	were, it looked like somebody's gone in there with an
22	eggbeater and turned everything around.
23	CHIEF JUDGE CHACKIN: Do you have any information
24	as to whenever his business, well, business itself was
25	reconstructed, in terms of the damage having been taken care
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- 1 of, whatever?
- THE WITNESS: I could only testify as to the front
- 3 area and the general office. I went there sometime, I
- 4 think, in late '94 and his display cases were back up and
- 5 the general sales area was back and running. I couldn't
- 6 testify as to what happened in the back. The building
- 7 appeared to be in fairly decent shape at that point.
- 8 CHIEF JUDGE CHACKIN: So, was that the only visit
- 9 at the time of the earthquake in 1994 that you made to the
- 10 building?
- 11 THE WITNESS: It's the only time that I went
- 12 inside.
- 13 CHIEF JUDGE CHACKIN: You were inside the
- 14 building?
- 15 THE WITNESS: Yeah, I was inside the building at
- 16 that time. I had driven over there and met him and picked
- 17 him up.
- 18 CHIEF JUDGE CHACKIN: When was this?
- 19 THE WITNESS: That would probably be in 1995 when
- 20 I went to go pick him up. I don't know which month -- late
- 21 '94, I think I was at the premises.
- 22 CHIEF JUDGE CHACKIN: What did you observe in
- 23 terms of anything else inside, in terms of files and things
- 24 of that nature?
- THE WITNESS: No, not at that -- by the time I got

- there, the front sales area had been cleared up, I believe.
- 2 The display cases had been restored, and that was the only
- 3 part of the building that I was in.
- 4 CHIEF JUDGE CHACKIN: Any redirect?
- 5 MR. SHAINIS: No, Your Honor.
- 6 CHIEF JUDGE CHACKIN: You're excused. Thank you.
- 7 THE WITNESS: Thank you, Your Honor.
- 8 (Witness excused.)
- 9 CHIEF JUDGE CHACKIN: You have other witnesses?
- 10 MR. SHAINIS: Yes, Your Honor.
- 11 MR. SCHAUBLE: Your Honor, could I have just a
- 12 two-minute break just before --
- 13 CHIEF JUDGE CHACKIN: Absolutely.
- 14 (Whereupon, a short recess was taken.)
- 15 CHIEF JUDGE CHACKIN: Back on the record.
- 16 MR. KELLER: Your Honor, I neglected to have this
- 17 pretrial testimony of Mr. Hanno, neglected to have a
- declaration under oath executed, but since he's going to be
- 19 here to adopt the testimony in person, I don't know that
- 20 that matters. But, I'm certainly willing to provide it
- 21 later, if you wish.
- 22 CHIEF JUDGE CHACKIN: So, since the witness is
- 23 here --
- MR. KELLER: I'll just ask him a brief series of
- questions to have him adopt this as true and accurate.

1	CHIEF JUDGE CHACKIN: Before we do that, would you
2	please rise and raise your right hand?
3	Whereupon,
4	JAMES P. HANNO
5	having been first duly sworn, was called as a witness
6	herein, and was examined and testified as follows:
7	MR. KELLER: Your Honor, I have provided to the
8	court reporter two copies of the document being marked as
9	Kay Exhibit 63, which is the document bearing the caption of
10	this case, entitled "Testimony of James P. Hanno". It is a
11	five-page, double-spaced document and previously exchanged,
12	I believe, on January 5 and I ask that it be marked for
13	identification.
14	CHIEF JUDGE CHACKIN: The document described will
15	be so marked.
16	(The document referred to was
17	marked for identification as
18	Kay Exhibit 63.)
19	DIRECT EXAMINATION
20	BY MR. KELLER:
21	Q Mr. Hanno, would you please state your full name
22	for the record, please?
23	A James Peter Hanno.
24	Q Do you have a copy in front of you of what has
25	been marked for identification as Kay Exhibit 63?

- 1 A Yes.
- 2 Q Are you familiar with the contents of this
- 3 document?
- 4 A Yes.
- 5 Q Did you assist in its preparation?
- 6 A Yes.
- 7 Q Have you, since it's been finally prepared, have
- 8 you had the opportunity to review it carefully?
- 9 A Yes.
- 10 Q Do you have any corrections to it?
- 11 A None that I had found yet.
- 12 Q If I were to ask you questions regarding the
- 13 subject matter today, would you testify the same as is in
- 14 here?
- 15 A Yes.
- 16 Q So, this document is true and correct to the best
- of your personal knowledge?
- 18 A Yes.
- MR. KELLER: Your Honor, I move the admission of
- 20 Kay Exhibit 63?
- 21 CHIEF JUDGE CHACKIN: Any objection?
- MR. SCHAUBLE: Your Honor, could I have some voir
- 23 dire on this?
- 24 CHIEF JUDGE CHACKIN: Yes, yes, you may.
- 25 VOIR DIRE EXAMINATION

	1	BY MR. SCHAUBLE:
	2	Q Good morning, Mr. Hanno.
•	3	A Good morning.
	4	Q Turn to paragraph ten of the document, which
	5	starts on the bottom of page three and goes to page four.
	6	A Yes.
	7	Q Do you see that that paragraph contains certain
	8	information regarding Mr. Kay's records and practices on the
	9	construction and maintenance of the
	10	A Are you talking about on number 11, there, you
	11	mean?
	12	Q Paragraph ten, at the bottom of page three. It
	13	goes on to page four.
	14	MR. KELLER: Excuse me, Mr. Schauble. If anybody
	15	has in front of them a copy that I previously exchanged, it
	16	might be that pages three and four are out of order. The
	17	copy I handed out this morning is in the correct order.
	18	MR. SCHAUBLE: Okay.
	19	CHIEF JUDGE CHACKIN: What paragraph do you want
	20	him to look at?
	21	MR. SCHAUBLE: Ten, Your Honor.
	22	CHIEF JUDGE CHACKIN: What is the purpose of this?
	23	Qualifying questions, or is this cross-examination?

24

25

MR. SCHAUBLE: This is qualifying, Your Honor.

CHIEF JUDGE CHACKIN: You're not questioning his

- 1 expertise?
- MR. SCHAUBLE: Well, the question I want to ask,
- 3 Your Honor, is what is the basis for --
- 4 BY MR. SCHAUBLE:
- 5 Q Let me ask this, Mr. Hanno. Do you have personal
- 6 knowledge of the matters contained in paragraph ten?
- 7 A Yes. I visited James Kay's location and some of
- 8 the questions I asked, as far as just a repair operation,
- 9 that type of thing and inventory, and from my notes, these
- are what I had, or from my questions, this is the
- information they had given me, and it looks like it's
- 12 standard procedure within any type of repair service
- 13 business.
- 14 Q Did you personally review Mr. Kay's records
- 15 relating to the construction and maintenance of the
- 16 repeaters?
- 17 A No, I did not go through the records themselves.
- I did talk to their people and I talked to James Kay, and
- 19 they explained to me how they went through their process of
- 20 doing the work.
- 21 Q So, this information is based on information you
- 22 were told by Mr. Kay or his employees, correct?
- 23 A Correct. I went through their inventory of
- 24 equipment, and I could see that they had some new equipment
- there and some used, and as I asked the questions, they

- showed me what they had done and how they did it.
- 2 Q Did you ever observe Mr. Kay or any of his
- 3 personnel testing any of this equipment?
- 4 A When I went through their place of business, their
- 5 employees were working on different pieces of equipment for
- 6 the two days that I was there. I didn't write down the
- 7 serial number or model number of the particular piece of
- 8 equipment they were working on. I didn't want to interrupt
- 9 their flow of business.
- 10 Q Mr. Hanno, turn to paragraph 12 on page five.
- 11 A Yes.
- 12 Q Did you ever observe any such equipment, the
- equipment described of this type in Mr. Kay's office?
- 14 A Are you referring to the EZ-Link or the Net Link
- 15 equipment?
- 16 O Yes.
- 17 A No, I did not.
- 18 Q Okay.
- 19 A It may have been there, but I didn't go through
- 20 every box and I think it was -- we went through three, four
- 21 different rooms and there was equipment, there was inventory
- that was stacked, waiting to be used, repaired and
- 23 replacement, that type of thing.
- I know that he had purchased this type of
- equipment, because we had met through the company that had

- sold him this equipment. It was a company that had referred
- 2 me to James Kay to do some work for him.
- 3 Q Do you have any personal knowledge as to whether
- 4 Mr. Kay, in fact, ever operated equipment of this type?
- 5 A He described it in his business operation of how
- it worked, but I did not go out to the tower site and
- 7 physically inventory the equipment. No, I did not.
- 8 Q Okay. Do you have any information as to the
- 9 parameters under which such equipment would operate, such as
- 10 the power or frequency?
- 11 A Well, the power can vary, depending on the
- 12 particular transmitter that you use with the piece of
- 13 equipment. Basically what it does is, it extends --
- 14 Q My question is --
- 15 CHIEF JUDGE CHACKIN: Finish your response.
- 16 THE WITNESS: Okay, basically what you try to use
- this for is, you know, there's a lot of businesses that
- 18 don't have unlimited funds and they need a wide area
- 19 coverage of communications.
- They take this piece of equipment and use it,
- 21 based on the ID code or group call number, and to allow it
- 22 to extend it to another site, to operate off of another
- 23 site. And, it's widely used and, from what I understand,
- has been accepted by the FCC as being okay to use.
- BY MR. SCHAUBLE:

- 1 Q My question, Mr. Hanno, is do you have any
- 2 personal knowledge as to where Mr. Kay would operate such
- 3 equipment?
- 4 A He could use it between any two sites that he
- 5 wants to extend the coverage for his clients.
- 6 Q But, do you know if that's where Mr. Kay --
- 7 A I did not go out and actually inventory the
- 8 equipment, no.
- 9 MR. SCHAUBLE: Your Honor, I move to strike
- 10 paragraph 12.
- 11 CHIEF JUDGE CHACKIN: On what basis? We're still
- going to hear about the nature of the equipment. It's
- 13 undisputed that Kay has this equipment. He's telling what
- 14 he knows about the equipment as an expert, so what's the
- basis of striking it? The fact he didn't see it in action
- and go out to the actual site, how does that affect what
- 17 he's saying here about the equipment is commonly used in the
- industry and the purpose of equipment. I don't understand
- 19 how that's a basis for objection. He's an expert. He has
- 20 common knowledge of the equipment.
- MR. SCHAUBLE: Your Honor, he doesn't have
- 22 knowledge as to how Mr. Kay is specifically using this
- 23 equipment.
- 24 CHIEF JUDGE CHACKIN: He can still testify how the
- 25 equipment is used commonly in the industry.

- MR. KELLER: Your Honor, we're not offering this
- witness for information on how Mr. Kay used the equipment.
- 3 There is information from witness Paul Oei and there's
- 4 already some information about the link James Kay was
- 5 sending with the other testimony about James Kay's
- 6 equipment. There's certainly a contention by the Bureau,
- 7 the operation of the equipment somehow constitutes evidence
- 8 of harmful and malicious interference.
- 9 The sole purpose of this witness's testimony in
- 10 paragraph 12 is to provide some edification as to the nature
- of the equipment that's used in the industry. As far as the
- 12 matters Mr. Schauble is concerned about, those are matters
- that should be addressed to Mr. Oei or Mr. Kay. It's
- certainly proper for us to offer background and testimony
- about what the equipment is and what purpose it is used for,
- in general. That's all this paragraph 12 is offered for.
- 17 CHIEF JUDGE CHACKIN: The objection is overruled.
- 18 Anything else?
- MR. SCHAUBLE: Your Honor, I think we can proceed
- 20 to cross-examination.
- 21 CHIEF JUDGE CHACKIN: You had no further
- 22 questions, Mr. Keller, of this witness?
- MR. KELLER: No.
- 24 CHIEF JUDGE CHACKIN: All right, go ahead.
- MR. SHAINIS: Your Honor, I believe Mr. Keller

asked that the exhibit be admitted. 1 2 CHIEF JUDGE CHACKIN: Do you have any objection to 3 its receipt in evidence? 4 MR. SCHAUBLE: Other than -- just that I 5 previously stated, Your Honor. 6 CHIEF JUDGE CHACKIN: All right, Kay Exhibit 63 is 7 received. Go ahead, Mr. Schauble. (The document referred to, 8 9 having been previously marked 10 for identification as Kay 11 Exhibit 63, was received in 12 evidence.) 13 CROSS-EXAMINATION BY MR. SCHAUBLE: 14 15 Mr. Hanno, turning to paragraph two of your Q 16 testimony --17 Α Yes. -- is it correct that that testimony, there's four 18 different companies that you owned and operated from 1980 to 19 1987, correct? 20 21 Α Yes. Is it correct that none of those companies ever 22 held an SMR license, correct? 23 24 Α Correct. None of those companies ever held a business radio 25 0 Heritage Reporting Corporation

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- license, correct?
- 2 A They did. The one, LaCrosse Communications, did.
- 3 Q Do you recall how many licenses it held?
- 4 A One.
- Was this for the internal use of the company, or
- 6 was this used to provide repeater service to others?
- 7 A Internal use of the company.
- 8 Q Now, turning to paragraph three, is it correct
- 9 that at Ericsson, you did not have the opportunity to review
- the business record keeping of your customers?
- 11 A Since I come from the country, a lot of people put
- 12 a lot of faith and confidence in me. Some of my clients
- would ask me about billing packages or software packages and
- I, as a company for Ericsson, did not sell them, but a lot
- of my clients did. So, as a service to them, I tried to
- 16 stay up on it as much as possible and direct them to other
- 17 companies.
- They would show me what they would do from time to
- 19 time. Obviously, people like Southern California Edison or
- 20 San Diego Gas & Electric, obviously theirs are internal and
- 21 confidential. For the Government work that I did, they did
- 22 not, but the individual operator, sometimes, or business
- 23 radio people I dealt with, did.
- Q So, you're saying that you did review your
- 25 business record keeping of customers while working at

- 1 Ericsson?
- 2 A Well, some of my clients would go through it with
- me. It was not my responsibility, but they would ask me the
- 4 questions and I would do as much as I could to help them at
- 5 the time.
- 6 Q Mr. Hanno, do you recall being deposed in this
- 7 proceeding?
- 8 A Yes, I do.
- 9 Q It was on May 5, 1998, in Washington, D.C.?
- 10 A Yes.
- 11 Q Page 18, of the deposition, Your Honor, beginning
- 12 at line 22. Question, "Now, at your job at Ericsson, did
- you have any opportunity to review any business record
- 14 keeping of customers?" Answer, "No."
- 15 A I think in the context here, we were talking
- 16 about, in this specific one, as far as the actual billing
- 17 packages that I would refer people to, okay. As far as
- 18 their record keeping for their internal inventories and
- 19 things, no. I think there's a difference between
- 20 inventories and accounting. Are you wanting to understand
- 21 between accounting or inventory records?
- 22 I mean, you know, like when I worked with Camp
- 23 Pendelton for the Marine Corps, they wouldn't show me the
- 24 records. Or, Navy Security, Miramar, that type of thing,
- 25 no, they would not show me the records. But, specific

- 1 businesses, yes, I would work with them on those. I would
- 2 refer to it. It was not something I sold, but I normally
- 3 would refer them to individual companies where we would talk
- 4 about and review it.
- 5 Again, it depends on the context of the question
- 6 you're asking me.
- 7 Q Okay.
- 8 A Which are you more concerned about, inventory or
- 9 business accounting records?
- 10 Q Okay, did you have an opportunity to review
- business accounting records? Which type of records did you
- have an opportunity to review?
- 13 A With some of the clients, I would work with some
- of the business accounting records that they had, okay, for
- limited numbers of clients, obviously. When I worked with
- 16 Pendleton, I didn't use -- they had none. Obviously,
- 17 they're not billing for it, or the Navy or the Marines or
- 18 Army, Air Force, none of those people did. Or, the electric
- 19 utilities.
- 20 But, if I work with an SMR operator or those type
- of people, then they would talk about billing, because
- obviously, it's a problem for everybody, you know. They're
- 23 always wanting to do something better and easier. I would
- 24 try to stay out of it as much as I could, but obviously my
- 25 people would come to me and I would tell them what I would

- 1 hear or learn at the conventions, that type of thing, or
- 2 referrals from other people.
- Q Okay, turn to paragraph four, Mr. Hanno.
- 4 Approximately how many consulting clients have you had since
- 5 1992?
- A I guess that's a good question. I would only have
- 7 to be able to guess and say probably 40.
- 8 Q And --
- 9 A I have one client that I built 20 different sites
- 10 for, so it's kind of hard to, you know --
- 11 Q Describe generally what sort of services you
- 12 provide to those clients?
- 13 A It would vary, depending on the nature of their
- 14 experience. Most of them -- I never did any advertising of
- 15 my services. Most of mine came from referrals from
- 16 companies.
- 17 Someone would call up a company and say, I have a
- 18 license, I need to put up a system and probably within four
- or five questions from the clients of the company, they'd
- realize they didn't know what they were doing. They would
- 21 call me, I'd do a referral, or if there was a specific
- 22 problem. So, a lot of it was word of mouth. So, it was
- anywhere from building a company from start to finish or
- 24 specifically going in and redesigning a company where they
- 25 had, they'd done it themselves and they had problems and it

- 1 wasn't giving them the coverage or services like that. Did
- 2 some secure work for clients, things like that. It kind of
- 3 varied quite a bit.
- 4 Q You're talking practices not limited to billing
- 5 records and billing programs, correct?
- 6 A No, it is not.
- 7 Q You state here that the vast majority of your
- 8 communications consulting clients were in the land mobile
- 9 radio industry. Just for the record, would you please
- 10 describe what services you encompass within the term "land
- 11 mobile radio industry"?
- 12 A SMR operators, project I'm going on right now for
- 13 Westland University, for a radiation problem. Done some
- 14 utility work. Secure Government work. Anybody that would
- have a license or outside the country concession to build
- 16 a -- the majority of it was for-profit type systems. It was
- 17 where they were using the systems to try and make money
- 18 providing service to their clients.
- 19 Q Would you include paging within the term "land
- 20 mobile"?
- 21 A Not necessarily, but I've done paging work. I
- 22 mean, I had three of my own paging companies. That was an
- easy one.
- O Now, you were not a member of the American Mobile
- 25 Telephone Association, correct?

- 1 A No, I am not.
- 2 Q How many meetings of the International
- 3 Telecommunications Union have you attended?
- 4 A One.
- 5 0 When was that?
- 6 A That was in Rio de Janeiro and that was in 1997.
- 7 I was trying to take my business to another level.
- 8 Q Now, paragraph five here, you state, "I would
- 9 estimate that I have personally reviewed and/or assisted in
- 10 the development of business management systems, including
- billing and record keeping functions." What other functions
- or systems do you include within the term "business
- management systems"?
- 14 A We talk about pricing. We talk about possibly
- 15 commissions, agent relationships, how they can develop their
- 16 businesses. Obviously, these people that have licenses are
- 17 entrusted licenses by the Government to provide a service to
- 18 their clients. The idea is that it's a mutual thing. We
- 19 give you a license, you can make some money for it, but you
- 20 provide a service to the American public.
- 21 Q Turn to page three, Mr. Hanno. The first sentence
- is, "Mr. Kay's billing system and custom design data base
- 23 application." Then it goes on, "It is more common for
- 24 small SMRs to use off the shelf software packages." First
- of all, by a small SMR, you're referring to a small SMR

- 1 operator or company, correct?
- 2 A Correct.
- 3 Q How would you define a small SMR company?
- 4 A Well, it depends on the number of size -- most
- 5 companies do not want to try and spend the thousands of
- dollars it takes to build a custom design software package.
- 7 And, so there are some off the shelf softwares, no different
- 8 than --
- 9 Q Excuse me. My question was, what is a small SMR
- 10 operator under your definition?
- 11 A I think if you take out the top four or five
- 12 companies, you know, Nextell used to be -- PCI, which is now
- gone, Nextell bought them. Basically, the only thing that's
- left is either Nextell or smaller SMR operators, because
- probably everybody else other than Nextell, you know,
- 16 basically someone that is providing service within a region
- or even maybe where I live. I live around the corner of
- 18 Iowa, Minnesota and Wisconsin. I would say that would be a
- 19 tri-state area. I would be a small operator.
- 20 Q Okay.
- 21 A You know, there are no big ones left. Nextell or
- 22 the small ones.
- O Okay. Going on in the paragraph, "There are also
- 24 more expensive software packages for larger systems." For
- 25 the purpose of that sentence, did you just mean Nextell, or

- 1 would you include other companies within the --
- 2 A There are other companies that could get into it.
- 3 Again, they have to have the revenue to be able to afford
- 4 packages. There's a package out of, I think it's Omaha,
- 5 Nebraska, that's somewhere in the \$20,000 to \$25,000 range,
- 6 compared to another package from IDA is like \$1,000 by the
- 7 time you get done. There's another one that I'm aware of
- 8 that's about \$2,500. Of course, they since, I think, now
- 9 have gone out of business, as well.
- 10 Q Okay. At the end of paragraph seven, Mr. Hanno,
- 11 you state, "In my opinion, the system used by Mr. Kay has
- more extensive capabilities than any of the off the shelf
- 13 billing packages designed for small SMR operators." In what
- way is Mr. Kay's package, are the capabilities of Mr. Kay's
- 15 package more extensive?
- 16 A He has a unique situation where he has to more or
- 17 less do double accounting. He has some sites that he rents
- 18 from the Forest Service, and so he has to track that
- 19 separately. So, it's almost like running -- not quite like
- 20 two billing packages -- but, in essence, it is, and he has
- to track that information separately. Because, up until
- recently, he was paying them a percentage of his income, so
- 23 he had to do that differently than -- most other operators
- 24 don't use Forest Service sites. It's not necessarily easy
- dealing with the Forest Service, so a lot of them, if at all

- 1 humanly possible, they try to stay away from it.
- In the Los Angeles area, the mountaintops are
- 3 controlled by the state and federal Government in many
- 4 situations, so you have to do what you have to do to survive
- 5 as a business.
- 6 CHIEF JUDGE CHACKIN: What did you mean, in what
- 7 ways has it more extensive capabilities?
- 8 THE WITNESS: Because of the double accounting
- 9 part of it. In other words, he has to do it -- first off,
- 10 he has to be able to collect his revenue to make sure his
- 11 company survives, okay. That's everybody's number one
- concern, but then also, he has to have the ability to show,
- separate the income for specific sites for the Forest
- 14 Service, and that's why it was done on a custom basis, to
- 15 help him -- make it a little bit easier for him to track his
- 16 income with the Forest Services.
- 17 CHIEF JUDGE CHACKIN: And, in contrast, when you
- 18 talk about other offices, those packages, the small SMR
- 19 operators, what are they capable of doing?
- THE WITNESS: Well, they can put up different rate
- 21 schedules, as far as -- I don't want to say that a lot of
- them are "Let's Make a Deal" type things. In other words,
- 23 your company may have 20 mobiles and you may pay \$8. I have
- ten mobiles, I may pay \$10. So there are variances for
- 25 that.

Then there's also, depending on whether there i	1	Then	there's	also,	depending	on	whether	there	i
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- 2 interconnect, telephone interconnect, there is, that will
- 3 vary. And, then you have to charge so much a minute for
- 4 telephone air time, things like that. So, that's where
- 5 those new variances come in.
- BY MR. SCHAUBLE:
- 7 Q Is there any other way, Mr. Hanno, in which the
- 8 capabilities of Mr. Kay's program is more extensive than
- 9 these off the shelf billing packages?
- 10 A I spent about two days going in and out of it. Of
- 11 course, it's hard to pick up a package and just look at it.
- 12 I would say that that was probably the main thing that it
- was. It was the ability to show some of the
- 14 differentiations for the Forest Service. Because of the
- 15 proximity and the terrain in the Los Angeles area, the other
- thing he had to get into was the number of sites. A lot of
- 17 companies may have more than one site.
- 18 Come out where I live, and you're probably only
- 19 going to be on one site. In other words, you have to look
- 20 at how the businesses themselves operate. He has people
- 21 there that are on -- a number of them I saw were on as many
- 22 as three different sites. And, from there, then, of course,
- 23 maybe only one of those three sites might have been Forest
- 24 Service, so it was -- and they wanted a percentage of the
- 25 income up until recently.

- 1 Q You mean, the Forest Service wanted a percentage 2 of the income up until recently?
- A Correct, that was their way of charging for use of their tower site.
- 5 Q Now, in paragraph eight, that talks about how with
- 6 Mr. Kay's billing system it is not possible to reconstruct a
- 7 snapshot of system loading. And, then you say, first, the
- 8 system -- referring to Mr. Kay's system -- is not designed
- 9 primarily for system maintenance and loading, but rather for
- 10 billing, correct?
- 11 A Correct.
- 12 O That's based upon your observation of the system?
- 13 A Correct. And, again, I spent two days at it. I
- 14 was trying to look at it from several different ways, but
- that's pretty much standard in the industry. Most of the
- record keeping is designed for billing and the income.
- 17 These operators are -- they've got to make sure that money
- 18 comes in so they survive.
- 19 Q Okay.
- 20 A So, that's normal billing or accounting practices
- is what their number one concern is.
- Q Okay, are you familiar with what type of records
- 23 SMR operators keep for purposes of system maintenance?
- 24 A Various. Again, that's not my specific area of
- expertise, but I do review it with people from time to time.